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Newsletter Committee:

Kristen Berg
Josh Ellis
Toni Ice
Tonya Reidy
Missy Weiss

Please contact a member of the Newsletter Committee to provide ideas, suggestions and feedback for upcoming issues. We'd love to hear from you.



Gary L. Kron Facility undergoing SCADA Upgrade

SCADA is **S**upervisory **C**ontrol **A**nd **D**ata **A**cquisition. It is a process control application that collects data from sensors and machines in different locations and sends them to a central computer for management control.

The SCADA system is used to monitor and control water and waste water. The system gathers information, such as a leak on a pipeline, and transfers that information back to a central site alerting us to the problem. It then carries out necessary analysis and control, such as determining how critical the leak is, and displays the information in a logical and organized fashion. It can also monitor environmental conditions and the activity of the water system.

The Gary L. Kron Water Reclamation Facility is undergoing a SCADA / Visualization upgrade. The upgrade will consist of setup, programming and installation of six new computers. Included are a Primary HMI (Human Machine Interface) server, Secondary HMI server (for redundancy if the primary server fails), Operation Client Read/Write, Administration Client Read, Belt Press Client Read/Write, Compost Client Read/Write, Read to View, Write to give a command, and Historian server for data collection of up to 250 data points.

The primary and secondary HMI servers are for developing and programming the project. The Client Read/Write computers will give the operator a visual on activity in the facility and the ability to turn pumps on or off, change flow settings, change level settings, make chemical adjustments, etc.

The Historian software will collect data on flows, levels, chemical usage, flow totalizers and can be used to compile numerous reports.

Submitted by: Scottie Burke and Mary Jo Valaitis, GLK WRF

Customer Service Highlights

A customer from Brightwood Drive, Concord wrote:

"...Two of your employees, Marie Millonzi and Frank Martin responded to the "OH HELP ME, PLEASE" issued when I called your facility. February 28th must have been a hectic day, filled with pressure and a ton of people calling for assistance, yet both listened to me intently, got busy right away, and started addressing my problem. On top of that, they were concerned, kind and helpful. The fact that they did their jobs exceptionally well in addressing my situation deserves praise and their kindness and concern shows what wonderful people they are..."

Meet Our New Employee - Nancy Hamblin

Q: Where did you grow up and go to school?

A: I went to school in Euclid and currently live in Painesville Township.

Q: Tell us about your family?

A: I am married and have three children; Michael (age 20), Timmy (age 14) and Amanda (age 11). My oldest son is a Paramedic and studying Nursing at Kent.

Q: Briefly describe your past work experience?

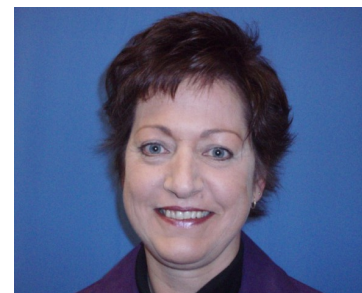
A: I have been working as an Administrative Assistant since I was nineteen years old. I've had numerous part time jobs since I was fifteen, two of my favorites being "The Easter Bunny" and "Santa's Helper" at a mall.

Q: What do you like most about your position/job?

A: I like everything about it, especially learning new things and the wonderful people here.

Q: Do you have any pets?

A: We have two dogs, two cats and a parakeet.



Nancy Hamblin
Secretary
Solid Waste Facility

Meet Our New Employee - Sarah Wittmann

Q: Where did you grow up and go to school?

A: I went to school in Madison and graduated with a Communications Major from the University of Toledo.

Q: Tell us about your family?

A: My parents still live in Madison and I currently live in Concord with my husband, JT and my son, Jakob (age 18 months). I have an older sister in Virginia and a younger brother in the Air Force in North Carolina.

Q: Briefly describe your past work experience?

A: I have cleaned buses, worked as a Document Writer at the Perry Nuclear Plant, worked on the Communications Team at Davis Besse Nuclear Plant, and worked as an Executive Administrative Assistant at Kraftmaid.

Q: What do you like most about your position/job?

A: I enjoy interacting with my co-workers and the public and I especially love that no day is the same.

Q: What is your favorite after work activity?

A: Picking up my son from daycare. He gets very excited when he sees me.



Sarah Wittmann
Secretary
Engineering Group

Meet Our New Employee - Denis Yurkovich

Q: Where did you grow up and go to school?

A: I graduated from Roosevelt High School and then attended Kent State and Akron Universities.

Q: Tell us about your family?

A: I am married and have two children. My parents still live in Kent and my in-laws live in Toledo.

Q: Briefly describe your past work experience?

A: For the past ten years I worked at MS Consultants in Cleveland. Prior to that I worked for the EPA in Columbus and CT Consultants in Willoughby.

Q: What do you like most about your position/job?

A: I enjoy the wide variety of work and the different technical aspects of each division.

Q: What is your favorite after work activity?

A: I especially enjoy coaching youth baseball.



Denis Yurkovich
Deputy Sanitary Engineer
Engineering Group

2011 Seasonal Employment Program

The Utilities Department has hired four college students (three returning from last year) for our 2011 seasonal employment program.

Ben Hommel and **Randi Oberstar** are assisting the Quality Assurance department with fire hydrant painting and are helping with the **Aquarius Plant** cleaning.

Rachel Ice and **Mike Mospens** are working in the **Engineering Office** collecting data using GPS equipment, sanitary sewer and water inspections, and GPS mapping.

Customer Service Tips

Greet customers with a smile and sustained eye contact.

Show enthusiasm for the work you do.

Use friendliness and humor when appropriate to establish rapport with customers.

Chat with customers about other things besides official business.

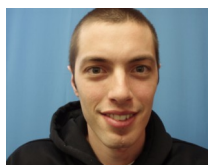
Show a genuine interest in what customers have to say.

Think in terms of "we" and "us", instead of "you" and "I".

Look for solutions to customer problems other than what is required of you.

Thank customers for the opportunity to be of assistance to them.

Introducing Our New Employee...



Ray Welch
Laborer
West Water Treatment Plant

...stay tuned for his interview in future newsletter

According To...

For more info go to
www.lakemetroparks.com

The top five places to walk in Lake County...

1. Veterans Park, Mentor
2. Lakeshore Reservation, North Perry
3. Greenway Corridor, Painesville/Concord
4. Chapin Forest Reserve, Kirtland
5. Girdled Road Reservation, Concord

**Submitted by: Barb Cummings, Administrative/
Fiscal Group**



Click on the park links below to view more information.

1. Arcola Creek Park	16. Hidden Lake Lodge
2. Beaty Landing	17. Hidden Valley Park
3. Chagrin River Park	18. Hogback Ridge Park
4. Chapin Forest Reservation	19. Indian Point Park
5. Children's Schoolhouse Nature Park	20. Lakefront Lodge
6. Concord Woods Nature Park	21. Lakeshore Reservation
7. Environmental Learning Center	22. Mason's Landing Park
8. Erie Shores Golf Course	23. Paine Falls Park
9. Fairport Harbor Lakefront Park	24. Painesville Township Park
10. Farmpark	25. Parsons Gardens
11. Girdled Road Reservation	26. Penitentiary Glen Reservation
12. Grand River Landing	27. Pine Ridge Country Club
13. Greenway Corridor	28. Riverview Park
14. Helen Hazen Wyman Park	29. Veterans Park
15. Hell Hollow Wilderness Area	

Here are a few **walking safety tips** for the *Underground News*:

Plan your walk ahead of time. Be sure to share your route with a friend or family member. Tell them when you expect to return.

If possible, walk with a partner.

Carry a cell phone.

Check the weather before walking. Dress accordingly. Avoid walking in thunderstorms.

Wear bright-colored outer layers.

When walking on sidewalks, be aware of driveways, intersections and curbs.

Make eye contact with drivers before crossing intersections. Give them a wave and wait for them to wave back.

Always walk **against** traffic on streets without sidewalks.

Submitted By: Scott Cole, (former) Safety & Security Manager

LCDU Changes ...

Trevor Long - Operator Trainee, East Water Treatment Plant

Mike Pegoraro - Operator Trainee, West Water Treatment Plant

LCDU Anniversaries (July - September 2011)

10 Year

Angela Keck 7/16

15 Year

Bill Munger 9/30

Ron Walker 8/12

LCDU Retirees (April - June 2011)

Brad Pethtel - 27 years



Your many years of service and dedication are appreciated. Sincere congratulations and best wishes.

LCDU Birthdays (July - September 2011)

July Birthdays

Glen Oldaker 7/2

Nate Zuege 7/4

Grant Glazier 7/5

Angela Keck 7/5

Karen Dickerson 7/9

Brad Frederick 7/9

Debbie Szampias 7/11

Marie Vanjo 7/16

Damian Sherwood 7/18

Rick Burnheimer 7/21

Mike Stephens 7/23

Frank Martin 7/24

Mark Yahner 7/26

Domanick Sherwood 7/27

Jay Spetrino 7/28

Dave Hardy 7/29



August Birthdays

Robyn Needler 8/2

Josh Hattox 8/3

Tom Erkkila 8/5

Dale Anthony 8/8

Rich Siepka 8/10

Helen Hensley 8/12

Joel Jernejcic 8/13

Karen Peterson 8/15

Mary Jo Valaitis 8/16

Dave Mihalik 8/18

Vicki Thorsen 8/20

Keith McCloskey 8/23

Karen Goodin 8/24

Bob Ruscitti 8/24

Jerry Hagan 8/26

Cindy Leonello 8/27

Bob Shelby 8/28

Roland Skaggs 8/29

Jolene Ball 8/30

September Birthdays

Donnie Battista 9/1

Ken Bowling 9/1

Bert Guinn 9/1

Ken Anzelc 9/2

Bill Davis 9/2

Mark Tenkku 9/4

Ruth Medved 9/9

Jim Berg 9/11

Erica Funderburk 9/12

Denis Yurkovich 9/12

Kenn Paprocki 9/14

Lenny O'Dell 9/19

Chad Hamilton 9/22

Mike Pegoraro 9/22

Jim Lubinsky 9/25

Dave Woodford 9/27

Dave Ivans 9/28

Rick Martin 9/29

